

CAPITA

Capita Business Intelligence

Empowering Local Government



Highlights

- Enhances performance management by defining a Business Intelligence (BI) strategy to align performance with business strategy, unleashing the knowledge locked within business data.
- Drives operational efficiencies and service improvements by providing a clear view of performance and service quality through immediately visible key performance indicators.
- Helps local authorities to meet central government set targets by providing a portfolio of detailed, tailored reports geared towards these objectives.
- Delivers a low cost of ownership and swift deployment through a pre-packaged solution template targeted at local authorities. A managed service option can eliminate the in-house management overhead.

By defining its BI strategy, a local authority can:

- Ensure its data is trusted, transparent and informing key decisions.
- Achieve operational performance efficiencies.
- Adhere to its performance regime and monitor service quality through immediately visible key performance indicators.
- Deliver intuitive reporting and analysis by unifying disparate sources to provide a single view of data.
- Manage change while maintaining strategic direction of the authority.
- Effectively manage information, transforming data into successful decision making.

Figure 1:
Local Government Information



Your route to performance management

Quite simply, we know local government and we know BI. Using our extensive experience, we assess your BI requirements to deliver the solution most suited to your needs.

Our pre-packaged local government BI solution template is a proven performance management package to meet the specific requirements of local authorities. The solution requires minimal configuration and is easily integrated in your environment for a swift deployment and low cost of ownership. You can avoid the overhead of in-house management by taking our managed service option.

The solution lets you deploy a portfolio of detailed reports tailored to meet your BVPIs and achieve your best value performance plan. Our packaged suite of dashboard, metrics, analysis cubes and detailed reports is designed to help deliver BI to every level of your business (**Figure 2**).

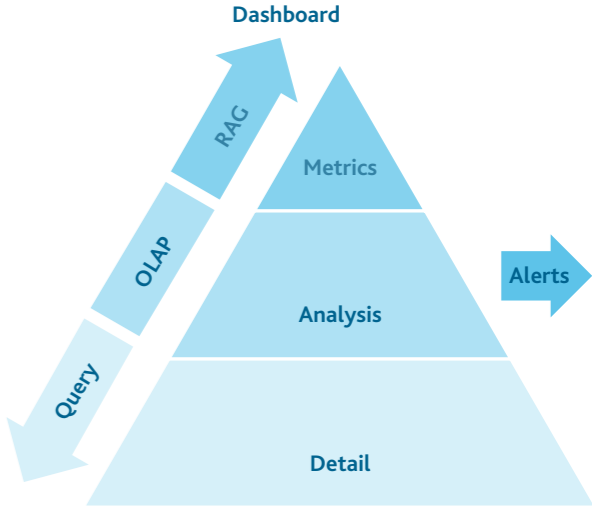


Figure 2:
Delivering Local Government BI to all business levels

Benefits summary

When you shape your performance management strategy with Capita BI, you will benefit from:

Improved information clarity

- Targeted local government reporting.
- A clear view of authorities' performance.

Proven system performance

- Robust, secure and available information.
- Solutions that are easy to maintain, support and enhance.

Minimised risk

- Proven skills to help you release your data and improve data quality.

Reduced cost

- Controlled, predictable and manageable costs.
- A managed service option to relieve support and enhancement overheads.

A reliable resource

- Award-winning BI experts with a focus on local government.

Further information

To find out more about Capita Business Intelligence, please contact Capita Business Services:

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