

# CAPITA

## Capita PCI DSS Compliant Fully Managed Hosting Services

Maximising data security in the  
online transactional lifecycle



# Highlights

- Maximises data security and minimises risk using a proven hosting solution to manage an organisation's operating systems in a Payment Card Industry Data Security Standard (PCI DSS) compliant environment.
- Shortens an organisation's time to PCI DSS certification by eliminating the need to obtain its own data centre accreditation.
- Tightens cost control and lowers total cost of ownership (TCO) by delivering high-quality hosting services via predictable and manageable price plans.
- Improves business performance by providing the highest standards of availability and resilience, backed by continuous monitoring to identify threats and mitigate risk.
- Reduces business costs by eliminating the need to recruit and retain costly in-house expertise.
- Supports business growth by freeing employees to focus on value-generating activities and delivering the assured service levels a business needs to succeed.

## Securing online payments

Online sales are growing rapidly. In certain sectors, revenue levels are fast approaching those of traditional high street retailers. As a result, banks and card issuers are taking online fraud extremely seriously – and they expect everyone in the value chain to do so equally.

The Payment Card Industry Data Security Standard (PCI DSS) is a 12-point framework developed by Visa and MasterCard to ensure that cardholder data is processed, transmitted and stored in a secure manner, thereby helping to reduce credit card fraud. Today, all companies involved in the online transactional lifecycle – from payment processing and transmission, through to hosting cardholder data – are required to achieve PCI DSS accreditation.

If a security breach takes place as a result of non-compliance, Visa and MasterCard can refuse to cover the cost of the actual and subsequent fraudulent activity. They also reserve the right to fine a company for failing to provide a secure payment environment and can even close down their payment acceptance mechanisms completely.

The only way to continue to partner with Visa and MasterCard is to achieve PCI DSS certification. But this is a demanding and time-consuming task: companies must identify cardholder data flows through their business; conduct a gap analysis and implement a comprehensive remediation plan; and perform an onsite audit – all before compliance can be confirmed. Far from a 'box-ticking' exercise, the entire PCI DSS certification process can take months to complete.

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## PCI DSS Compliant Fully Managed Hosting Services from Capita

A trusted SAP hosting partner, Capita is renowned for offering a proven and comprehensive hosting solution, delivered via predictable price plans for improved cost control and lower total cost of ownership (TCO). And now, Capita is one of the first UK hosting service providers to achieve PCI DSS accreditation, giving clients the added assurance that payment card information held within our data centres is fully protected using the highest data security controls.

Through Capita PCI DSS Compliant Fully Managed Hosting Services, our hosting experts assume full responsibility for managing and maintaining your operating system and administrative functions, security logs, incident response and audit trails – all within a secure environment specifically created to host clients with their own PCI DSS needs. Plus, with Capita as your hosting service provider, you are exempt from needing your own data centre accreditation. This reduces your end-to-end transactional PCI DSS accreditation and can significantly shorten your time to certification..



# Reducing risk

When you store credit card details, customer information and transactional data with Capita, you have the guarantee that your data hosting facility complies with the PCI DSS 12-point framework of stringent security requirements. This means you benefit from an expert service provider that can:

- Build and maintain secure network architecture.
- Demonstrate that cardholder data security programmes are in place.
- Maintain a vulnerability management programme.
- Implement strong access restriction measures.
- Perform regular security risk assessment and monitoring.
- Maintain an information security policy.

*Capita is one of the only UK hosting service providers to achieve PCI DSS accreditation. We provide managed hosting services to ensure your systems and data are PCI DSS compliant.*

# Improving business performance

Through Capita PCI DSS Compliant Fully Managed Hosting Services, we deliver the highest standards of availability and resilience, backed up by around-the-clock monitoring and support to identify threats, mitigate network risk and keep your business operational. We can also offer Disaster Recovery as part of an overall hosted solution through which we provide a secure processing site and facilities – including active hardware, communications interfaces, and electrical and environmental conditioning – to maintain your core information systems in the event of an outage. Our Disaster Recovery service is delivered to predefined service levels and includes annual testing.

Capita's secure network infrastructure is underpinned by mature methodologies and procedures – including ITIL compliant processes – for maximum security and reliability. As your hosting partner, Capita can help eliminate the need for costly in-house resources and free your employees to concentrate on value-generating activities, while we deliver the assured service levels you need to improve business performance.

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## Business benefits summary

Capita PCI DSS Compliant Fully Managed Hosting Services:

- Maximises data security – and minimises risk – using a proven and comprehensive hosting solution to manage and maintain your operating systems within a PCI DSS compliant environment.
- Shortens your time to accreditation by eliminating the need to obtain your own data centre PCI DSS certification.
- Controls costs and reduces TCO by delivering high-quality hosting services via predictable and manageable price plans.
- Improves business performance by providing the highest standards of availability and resilience, backed by continuous monitoring to identify threats and mitigate risk.
- Lowers costs by eliminating the need to recruit and retain costly in-house expertise.
- Supports business growth by freeing employees to focus on value-generating activities and delivering the assured service levels your business needs to succeed.

*Capita PCI DSS Compliant Fully Managed Hosting Services shortens your time to accreditation by up to four months.*

## Further information

To find out more about Capita PCI DSS Compliant Fully Managed Hosting Services, contact:

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