

# CAPITA



## Capita Disaster Recovery Protecting Your Data Today



IT Services

The key challenge for today's organisations is to be proactive and ensure secure and reliable plans are in place for the investment in data storage coupled with the protection and availability of both their information and data.

Due to the heavy reliance of today's businesses on IT systems, fast and reliable backup and recovery is essential for providing consistent customer services.

## Our Proposition.

Capita's disaster recovery services provide customers with an automated and secure process for critical data backup. Our business continuity and disaster recovery services provide a complete package of disaster recovery options to ensure that your business can continue to operate following a disaster that impacts your IT systems.

Capita's disaster recovery services are available from a choice of three service offerings:

- Warm Standby - recovery time objective <24hrs
- Hot Standby - recovery time objective of <4hours
- Immediate - recovery time objective of <1hour

These services have been designed to securely and reliably provide customers with an automated and restoration of critical data on servers.



## Benefits

**Consultative approach** – providing a customised solution to suit your business continuity strategy.

**Single supplier** – benefit from the same processes and premium levels of service at each of our data centres, whether primary or standby.

**Wide coverage** – we have UK coverage to give you many disaster recovery options.

**Highly connected** – our data centres house multiple network operators to enable diverse routing and full network redundancy.

**Rack-to-rack Ethernet** – connecting all of our data centres directly to your equipment.



## Why Capita?

**Experience** - managing a broad range of customer data centre requirements enables us to create a solution that matches your exact needs. Our flexible approach, locations and additional services also mean we can deliver solutions unique to every business.

**Customer Focused** - from choosing your particular location in the data centre to selecting the power, services and support levels you require, we deliver solutions to meet your evolving needs.

**Financial Stability** – we are a profitable and financially robust UK FTSE 100 company with a strong balance sheet and diverse customer base.

**Additional Services** - we offer a wide range of value-added services including tiered levels of support, internet connectivity from multiple carriers and fully redundant infrastructure through our disaster recovery service.

## Contact Info

*We would welcome the opportunity to discuss our Disaster Recovery Services in more detail with you.*

*To arrange a meeting or for further information please contact our Data Centre sales team:*

**Tel: 0800 032 5794**

**Email: [itservices@capita.co.uk](mailto:itservices@capita.co.uk)**

**[www.capita.co.uk/itservices](http://www.capita.co.uk/itservices)**